

## INTERAC® Email Money Transfer

Dear Customer,

Do you need to get your new Fenix flashlight a.s.a.p. but do not like to use our credit card on-line?

Do not want to do wire transfer or send the cheque and wait a few weeks until you get your order?

Don't know our banking information?

We have a solution for you! Please use INTERAC Email Money Transfer! All you need is our e-mail address – [fenixcanada@gmail.com](mailto:fenixcanada@gmail.com) and Canadian bank account with access to on-line banking to finalize your purchase in just a few seconds and insure that your new Fenix Flashlight is on its way to you immediately!

### **Interac Email Money Transfer – just like sending cash, only now it's done electronically!**

Interac Email Money Transfers are a simple, convenient, and secure way to send and receive money directly from one bank account to another. All you need is access to online banking through a participating financial institution, and you can send money to anyone with an email address and a bank account in Canada — without sharing any personal or financial information. It's a great alternative to credit cards, cheques and cash.

### **How it works**

First, you'll need the e-mail address of the person who will receive the money. You will also need to create a "security question", which the recipient must answer to complete the transfer.

### **Key Benefits:**

#### **Convenience**

- They're fast and easy to use
- Online Banking is available 24 hours a day, seven days a week
- Anyone with a personal Canadian bank account can send one
- They're great for use as alternative to credit cards payments!
- We offer free shipping for all INTERAC email Money Transfer Customers
- There's no need to share personal or financial information, allowing you to keep your address, phone number and account information private
- The security question protects your transfer from being deposited by unintended recipients
- Email carries the notification, so no need to get stamps or to find a mailbox

#### **Saves time and money**

- No more stamps or writing cheques
- No waiting for the bank to approve the transfer - the recipient has quick access to funds
- Only the recipient's e-mail address is required - you don't need to know their account number
- Lower cost than money orders or bank drafts

### **Information you need to know:**

#### **Your Bank fees**

- Sending an INTERAC Email Money Transfer (network fee) - \$1.50
- You will save at least \$1.95 shipping – so it results in savings of \$0.45!
- Receiving an INTERAC Email Money Transfer using Online Banking - FREE

# INTERAC® Email Money Transfer

## Security questions

Each time you send an INTERAC Email Money Transfer, you need to create a security question and answer combination. The question and answer should be unique and not obvious to anyone else. The sender needs to communicate the answer to the recipient (but not in the body of the e-mail).

**Please take note that we need you to e-mail us the exact quantity and the models of the flashlights you are ordering, your complete mailing address with postal code, and the security question and answer you used to send us money!**

## What you need

Email Money Transfer is quick and easy to use. You need the following to get started:

- Your e-mail address
- A Canadian dollar bank account at a Canadian financial institution
- Access to Online Banking

## How do you send an INTERAC Email Money Transfer?

- Sign in to Online Banking
- From the Online Banking home page, or from the Account Balances page, choose "Transfer Funds."
- Enter the amount you want transferred, and choose from which account. Then, in the "To" drop down menu, choose "Interac Email Money Transfer."
- Choose your payment date(s), and then click "Submit."
- You will be prompted to provide the recipient's name (Fenix Canada) and email address ([fenixcanada@gmail.com](mailto:fenixcanada@gmail.com)). Plus, you'll be asked to provide a security question and answer that only the recipient can answer. When you're ready, click "Continue."

Tip: If you plan to transfer money to this recipient on an ongoing basis, click the "Add this recipient to Payee List" checkbox, before clicking "Continue."

- Once you've confirmed the details, an email notification will be automatically sent to us with instructions on how to retrieve the transferred funds.
- Please send us the e-mail to [fenixcanada@gmail.com](mailto:fenixcanada@gmail.com) with the following information - exact quantity and the models of the flashlights you are ordering, your complete mailing address with postal code, and the security question and answer you used to send us money!
- Upon successful retrieval of your payment e-mail will be sent to you confirming payment was done and advising you about shipping details of your order. Your order will be packed and shipped out in the next 12 hours!